



## COOKIES & WEB SECURITY POLICY

Lim-Loges & Masters is committed to protecting your privacy on our website. This Cookies & Web Security Policy (hereinafter referred to as Cookies Policy) conveniently sets out our efforts in preserving your privacy on our website. This Cookies Policy is subject to, and read with, our Data Protection Policy and the Singapore Personal Data Protection Act (No.26 of 2012).

### **1. Storage of Data Use of Cookies and Related Technologies**

1.1 Our websites and platforms use cookies and other technologies. Cookies are small text files stored in your computing or other electronic devices when you visit our website and platforms for record keeping purposes. Cookies are stored in your browser's file directory, and the next time you visit the website or platform, your browser will read the cookie and relay the information back to the website, platform or element that originally set the cookie. Depending on the type of cookie it is, cookies may store user preferences and other information.

1.2 Web beacons (also known as pixel tags and clear GIFs) involve graphics that are not apparent to the user. Tracking links and/or similar technologies consist of a few lines of programming code and can be embedded in our websites or platforms. Web beacons are usually used in conjunction with cookies and primarily used for statistical analysis purposes. This technology can also be used for tracking traffic patterns on websites and platforms, as well as finding out if an e-mail has been received and opened and to see if there has been any response.

1.3 We may employ cookies and other technologies as follows:

1.3.1 tracking information such as the number of visitors and their frequency of use, profiles of visitors and their preferred sites;

1.3.2 making our websites and platforms easier to use. For example, cookies may be used to help speed up your future interactions with our websites and platforms;

1.3.3 to better tailor our products and services to your interests and needs. For example, cookies information may be identified and disclosed to our vendors and business partners to generate consumer insights;

1.3.4 collating information on a user's search and browsing history;

when you interact with us on our websites and platforms, we may automatically receive and record information on our server logs from your browser. We may collect for the purposes of analysis,

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statistical and site-related information including, without limitation, information relating to how a visitor arrived at the website or platform, the browser used by a visitor, the operating system a visitor is using, a visitor's IP address, and a visitor's click stream information and time stamp (which may include for example, information about which pages they have viewed, the time the pages were accessed and the time spent per web page);

1.3.5 using such information to understand how people use our websites and platforms, and to help us improve their structure and contents;

1.3.6 using cookies that are necessary in order to enable our websites and platforms to operate, for example, cookies that enable you to log onto secure parts of our websites and platforms; and/or

1.3.7 personalising the website and platform for you, including delivering advertisements which may be of particular interest to you and using cookie related information to allow us to understand the effectiveness of our advertisements.

1.4 Some cookies we use are from third party companies to provide us with web analytics and intelligence about our websites and platforms. These companies collect information about your interaction with our websites and platforms. We use such information to compile statistics about visitors who interact with the websites, platforms and other Company online content, to gauge the effectiveness of our communications, and to provide more pertinent information to our visitors.

1.5 If you do not agree to such use of cookies, you can adjust your browser settings. Unless you have adjusted your browser settings to block cookies, our system will issue cookies as soon as you visit our site or click on a link in a targeted email that we have sent you, even if you have previously deleted our cookies.

1.6 The way which cookies can be managed depends on your browser. The following links provide information on how to configure or disable cookies in each browser:

Google Chrome: <https://support.google.com/chrome/answer/95647?hl=en>

Mozilla Firefox: <https://support.mozilla.org/en-US/kb/enable-and-disable-cookies-website-preferences>

Internet Explorer: <http://windows.microsoft.com/en-SG/internet-explorer/delete-manage-cookies#ie=ie-9>

Safari: [http://support.apple.com/kb/HT1677?utm\\_source=Agillic%20Dialogue](http://support.apple.com/kb/HT1677?utm_source=Agillic%20Dialogue)

Safari for iPhone: <http://support.apple.com/kb/ta38619>



Chrome for Android: <https://support.google.com/chrome/answer/2392971?hl=en>

1.7 If you do not agree to our use of cookies and other technologies as set out in this Data Protection Policy, you should delete or disable the cookies associated with our websites and platforms by changing the settings on your browser accordingly. However, you may not be able to enter certain part(s) of our websites or platforms. This may also impact your user experience while on our websites or platforms.

## 2. Data Security

2.1 The Company will take reasonable efforts to protect Personal Data in our possession or our control by making reasonable security arrangements to prevent unauthorised access, collection, use, disclosure, copying, modification, disposal or similar risks. However, we cannot completely guarantee the security of any Personal Data we may have collected from or about you, or that for example no harmful code will enter our website (for example viruses, bugs, trojan horses, spyware or adware). You should be aware of the risks associated with using websites.

2.2 While we strive to protect your Personal Data, we cannot ensure the security of the information you transmit to us via the Internet or when you use our services (and we urge you to take every precaution to protect your Personal Data when you use such platforms. 2.3 We recommend that you change your passwords often, use a combination of letters and numbers, and ensure that you use a secure browser.

2.4 If applicable, you undertake to keep your username and password secure and confidential and shall not disclose or permit it to be disclosed to any unauthorised person, and to inform us as soon as reasonably practicable if you know or suspect that someone else knows your username and password or believe the confidentiality of your username and password has been lost, stolen or compromised in any way or that actual or possible unauthorised transactions have taken place.

2.5 We are not liable for any loss damages or expenses suffered by you arising directly or indirectly from any security breaches, on unauthorised and/or fraudulent use of your username and password or from any viruses, bugs, trojan horses, spyware or adware malware worms or other malicious software that might spread from our website to you.



### 3. Third-Party Sites

Our website may contain links to other websites operated by third parties. We are not responsible for the security and privacy practices of websites operated by third parties that are linked to our website. We encourage you to learn about the privacy policies of such third party websites. Some of these third party websites may be co-branded with our logo or trademark, even though they are not operated or maintained by us. Once you have left our website, you should check the applicable privacy policy of the third party website to determine how they will handle any information they collect from you.

### 4. Governing Law

This Cookies Policy is governed by the laws of the Republic of Singapore and is subject and read with, our Personal Data Protection Policy. In the event of any conflict inconsistency or ambiguity between the terms of this Cookies Policy and the terms of our Personal Data Protection Policy, the terms of our Personal Data Protection Policy shall prevail